

Dear Highland Residents, Business Owners, and Community Stakeholders:

City Hall is open. In an effort to help prevent the spread of COVID-19, social distancing and face coverings will be required when entering City Hall. This may include having people wait outside to be called in if the lobby gets too crowded. Temperature screenings will be required of anyone entering beyond the lobby area. We also encourage everyone to take care of business through email, U.S. mail or via phone, if possible.

We are working with the County of San Bernardino and the State to allow the County to move more quickly into later phases of reopening our businesses. I will continue to work with the County to drive the point home to the Governor that a one-size-fits-all approach in a state as large as California is not a reasonable method to re-open our economy and to allow businesses in San Bernardino County to re-open quickly.

Over the last few months, we have received a lot of information from many sources regarding the Coronavirus (COVID-19). The information and directives change daily and the effects are impacting the lives of everyone.

As your Mayor, I am asking that we all focus on and follow the information provided through the San Bernardino County Department of Health's website at www.sbcounty.gov/dph/coronavirus/ and the State website at www.covid19.ca.gov. The directions given there are intended to keep us all safe and well as a community.

The Highland City Council and Staff want you to know the health and safety of our residents, businesses, and community stakeholders is important and of primary concern to all of us during this Coronavirus state and local emergency period.

Please continue to visit our website at www.cityofhighland.org and follow us on Facebook for information. These are unprecedented times. Together, we will get through this. Be kind to one another and be safe.

Penny Lilburn Mayor

Estimados residentes de Highland, propietarios de negocios y partes interesadas de la comunidad:

El Ayuntamiento ya está abierto. En un esfuerzo por ayudar a prevenir la propagación de COVID-19, se requerirá mantener distancia social y cubre bocas al entrar en el Ayuntamiento. Esto puede incluir que las personas esperen afuera para ser llamados si el pasillo se llena demasiado. Se requerirán exámenes de temperatura para cualquier persona que entre más allá del área del pasillo. También animamos a todos a ocuparse de los negocios a través de correo electrónico, correo postal de EE. UU. o por teléfono, si es posible.

Estamos trabajando con el Condado de San Bernardino y el Estado para permitir que el Condado se mueva más rápidamente en fases posteriores de reapertura de nuestros negocios. Continuaré trabajando con el Condado para llevar el punto a casa al Gobernador que un enfoque único en un estado tan grande como California no es un método razonable para reabrir nuestra economía y permitir que las empresas en el Condado de San Bernardino reabran rápidamente.

En los últimos meses, hemos recibido mucha información de muchas fuentes con respecto al Coronavirus (COVID-19). La información y las directivas cambian a diario y los efectos están afectando la vida de todos.

Como su Alcalde, pido que todos nos concentremos y sigamos la información proporcionada a través del sitio web del Departamento de Salud del Condado de San Bernardino en www.sbcounty.gov/dph/coronavirus/ y el sitio web del estado en www.covid19.ca.gov. Las instrucciones dadas allí están destinadas a mantenernos a todos seguros y saludables como una comunidad.

El Ayuntamiento y el Personal de Highland quieren que usted sepa que la salud y la seguridad de nuestros residentes, empresas y partes interesadas de la comunidad es importante y de principal preocupación para todos nosotros durante este estado de Coronavirus y el período de emergencia local.

Por favor, continúe visitando nuestro sitio web en www.cityofhighland.org y síganos en Facebook para obtener información.

Estos son tiempos sin precedentes. Juntos, superaremos esto. Sé amable el uno con el otro y sé seguro.

Penny Lilburn Alcalde

IMPORTANT PUBLIC INFORMATION

The Governor released a new <u>one-stop website</u> (<u>https://covid19.ca.gov/</u>) for COVID-19 resources. This is a substantial source of information including unemployment and paid sick leave, along with small business assistance (information specifically to be added about this tomorrow on the website).

These following specific items — Apply for Unemployment, Apply for Disability Benefits or Apply for Paid Family Leave - may be of interest to you on the following website https://www.edd.ca.gov/about_edd/coronavirus-2019/faqs.htm.

Loan guidance for small business: https://www.sba.gov/page/coronavirus-covid-19-small-business-guidance-loan-resources

As a reminder, the CDC's official Coronavirus website is the best source for up-to-date information and guidance. www.coronavirus.gov

The County of San Bernardino has established a COVID-19 Public Information Line. The line is in operation from 9:00am to 8:00pm, Monday to Friday. The phone number is 909-387-3911. Please note that this line is for Public Information Only. Please contact your Health Care Provider for medical related questions.

For further information and updates please visit: https://sbcovid19.com/

The San Bernardino County Department of Public Health (DPH) continues to work with the Centers for Disease Control and Prevention (CDC) and the California Department of Public Health (CDPH) to respond to reports of Novel Coronavirus 2019 (COVID-19) as the situation is quickly evolving.

Residents of San Bernardino are encouraged to stay home as much as possible while only participating in essential activities, such as critical work functions and shopping for necessities. We know these measures are challenging, but social distancing will help to protect all of our communities. We encourage older adults and those with chronic medical conditions to take additional precautions to avoid getting sick with the disease.

Please visit http://wp.sbcounty.gov/dph/coronavirus/ for additional updates and information.

Public Services

SENIORS WANTED!

Are you a Highland resident and sixty (60) years of age or older? If so, then you are eligible to receive a senior discount on trash service. Senior citizen rates are equivalent to a twenty percent (20%) discount to the individuals who meet the following criteria:

A. Over sixty (60) years of age B. Residing as head of household C. Single Family residence only Note: proof of items A-C is required

For more information on the senior discount please contact Burrtec Waste Industries, Inc. 909-889-1969

For general information regarding solid waste and/or recycling services in the City of Highland, please contact Public Services Division at 909-864-8732, ext. 271.



Refuse Collection Information

Containers must be placed at the curb for service by 5:30AM the day of collection to ensure service. Between collection days residents are encouraged to store carts on your property, either in garages or behind fences.

Street Sweeping

The street sweeper in residential areas can sweep <u>anytime</u> from 6AM to 6PM, the day after your trash day. If trash pickup is delayed one day due to a holiday, the street sweeper will be delayed one day as well. Residents are <u>encouraged</u> to move parked vehicles from the street on sweeping day, to ensure clean streets for Highland.

Stormwater Pollution

Anything thrown, swept or poured into the gutter or catch basin can flow directly into our creeks and eventually the ocean. This includes pollutants like trash, pet waste, cigarette butts, motor oil, antifreeze, pesticides and fertilizers, paint from brushes, containers rinsed in the gutter and toxic household chemicals. Unlike sewage, which goes to a treatment plants, stormwater pollution flows untreated through the storm drain system. Contaminated runoff pollutes our drinking water and waterways, making them unsafe for people and wildlife.

Remember, only rain down the storm drain!

For more information please contact the Public Services Division at 909-864-8732, ext. 271.





RE-PETE WANTS YOU TO KNOW...

What You Should Know About Street Sweeping in Highland

1) Help us to serve you better by removing all possible obstacles from the street on your scheduled day. Although the City of Highland does not enforce street sweeping parking restrictions, we appreciate your assistance in keeping the streets clear on your scheduled day.

Parked vehicles cause the operator to swing wide to miss them. Moving vehicles off a street scheduled for sweeping allows crews to thoroughly clean the street from curb-to-curb. One parked car equals nearly three car lengths of space that can't be swept because the street sweeping equipment must leave room to avoid it. This can result in debris building up on the roadway and entering the storm drain which can cause flooding during heavy rains and contribute to water pollution.

- **2)** In residential areas the street sweeper can sweep **anytime** from <u>6am to 6pm</u>, the day after your solid waste collection day.
- **3)** If solid waste collection is delayed one day due to a holiday, the street sweeper will be delayed one day as well. There is **NO** holiday delay this year.
- **4)** Since sweeping is done as close to the curb as possible, things like overhanging tree branches, basketball hoops, solid waste collection carts and especially parked vehicles cause the operator to swing wide to miss them. When this happens, debris is left on the street and the quality of the sweeping is reduced.
- **5)** Street sweeping also serves as one of our Best Management Practices (BMP) to control and improve water quality.

For more information or to report a street sweeping complaint please contact the Public Services Division at 909-864-8732, ext. 271



Volunteer Services

STATE OF CALIFORNIA SMALL BUSINESS GRANT OPPORTUNITY



The California Small Business COVID-19 Relief Grant Program has announced the opening of four more funding rounds. The program provides grants from \$5,000 to \$25,000 to small businesses and non-profits impacted by COVID-19.

New dates and deadlines:

Round 3: **CLOSED** March 5, 2021 to March 11, 2021 (Existing Waitlisted Applicants Only)

Round 4: **CLOSED** March 16, 2021 to March 23, 2021 (Nonprofit Cultural Institutions Only):

Round 5: Open: March 25, 2021 to March 31, 2021

Round 6: Open: Date to be announced soon.



Information is available at www.CAReliefGrant.com or by phone at:

Call Center: 888-612-4370

Call center hours: Monday - Friday 7AM - 7PM PST

Informational webinars are being offered, follow this link to view:

Webinars | California Small Business COVID-19 Relief Grant Program (careliefgrant.com)

Blood Drive

New Donor Recognition Program! During the months of March and April, all donors will receive a "Count on Me!" hat, while supplies last.

Our next mobile blood drive takes place on Monday, March 29, 2021 from 11AM to 4PM at the Highland Police Station, 26985 Base Line.

The link to make an appointment is below: March 29, 2021: https://giftoflife.lstream.org/donor/schedules/

drive schedule/90681

COUNT PROMO

LifeStream
Blood Bank

AVAILABLE
MAR-APR

For questions and more information contact Volunteer Services at 909-864-6861, ext. 203.



Volunteer Services



LIFESTREAM 2 FOR 2 COMMUNITY CAMPAIGN

Want to help Lifestream purchase new Bloodmobiles? \$2 – Yes, just TWO dollars can make a "wheel" difference in community wellness!

Background

Two LifeStream bloodmobiles must be retired soon because they no longer meet State and Federal vehicle emissions standards.



The Need

Replacing these bloodmobiles with new, more environmentally friendly bloodmobiles can keep LifeStream "going to the donor" at schools, churches, hospitals, businesses, and government offices to collect life-saving blood. New bloodmobiles cost approximately \$250,000 each!

The Solution

From January (National Blood Donor Month) through April, LifeStream is conducting their **2 for 2 Community Campaign.** They are asking blood donors, the public, small businesses, large companies, and corporate and community foundations to donate to our campaign. If everyone pitches in, they should easily reach the goal of raising \$500,000.

Why Are Bloodmobiles Important?

Bloodmobiles are an essential component of LifeStream's blood collection efforts and make it convenient for donors to give the gift of blood. In a typical year, 72,000 units (pints) are collected from mobile blood drives to help trauma and cancer patients, and for surgeries at local hospitals and medical facilities. Without bloodmobiles, LifeStream would not be able to meet local patients' needs.

Mobile staff also provides blood donors with valuable health information during the screening process. In 2019, LifeStream provided "mini-physicals" to 125,000 blood donors. These "mini-physicals" assessed each person's pulse, temperature, blood pressure, cholesterol, and hemoglobin. All blood donations are also tested for infectious diseases and the presence of COVID antibodies.



Volunteer Services

HIGHLAND GROCERYDELIVERY PROGRAM

Highland's Senior Grocery Delivery Service Program is open for enrollment. This program will assist senior citizen residents by paying the cost of an annual membership to a local grocery delivery service such as Instacart Express or Walmart Unlimited. It's easy to qualify...Applicants eligible for this program must meet income requirements.

INSTACART UPDATE...Instacart announced that they have partnered with Aldi grocery to accept Electronic Benefits Transfer (EBT) and Supplemental Nutrition Assistance Program (SNAP) online payment. With EBT and SNAP payments on the Instacart platform, customers will be able to shop and select from Aldi's EBT Snap-eligible products. Once items are added to their cart, customers will be able to select how much of their benefits they would like to allocate to the order.



For more information and to sign up contact Denise Moreno at 909-864-6861, ext. 203 or email dmoreno@cityofhighland.org





Public Works



During the period of March 15, 2021 through March 19, 2021, graffiti was made known to Public Works staff by the following means and removed:

Routine observation by Public Works: Ward St. alley, Base Line & Olive St., Victoria Ave. & Base Line, Pacific St. & Miller Ln., Pacific St. & Olive Ln., Victoria Ave. & 14th St., Sterling Ave. & Jane St., YMCA entrance, 7729 Central Ave., 25374 Base Line, Brian's Burger (25688 Base Line), Sterling Liquor (7272 Sterling Ave.), Central Ave. & 3rd St., 26999 5th St., Vine St. & 14th St., Highland Inn (26667 Highland Ave), 25979 Base Line, 5th St, & Shirley Ave., Central Ave. & 5th St.

Called into Hotline: Highland Storage

MAKE YOUR PET'S BUSINESS, YOUR BUSINESS!





Attach canister to leash so you'll have your doggie bags when you need them.

STEP 2



Pick up after your pet.

Dog waste is not fertilizer!

STEP 3



Keep harmful bacteria away from our streets and storm drains.



Every part contributes to a clean, beautiful County. Visit **sbcountystormwater.org/pet** for more information.



alendar of Events

In an effort to protect public health and prevent the spread of Covid-19, public meetings will be held via teleconference and videoconference. The City of Highland encourages residents to listen to the meetings. Phone numbers will be noted on the agendas as they are distributed.

March 29, 2021

11am to 4pm—Mobile Blood Drive, Highland Police Station, Parking Lot 26985 Base Line

April 1, 2021

5pm—Historic Cultural Preservation Board Meeting, Donahue Council Chambers

April 6, 2021

6pm—Planning Commission Meeting, Donahue Council Chambers

April 13, 2021

6pm — City Council Meeting, Donahue Council Chambers

April 20, 2021

6pm — Planning Commission Meeting, Donahue Council Chambers

April 27, 2021

6pm — City Council Meeting, Donahue Council Chambers

May 4, 2021

6pm — Planning Commission Meeting, Donahue Council Chambers

May 11, 2021

6pm — City Council Meeting, Donahue Council Chambers

May 18, 2021

6pm — Planning Commission Meeting, Donahue Council Chambers

May 25, 2021

6pm — City Council Meeting, Donahue Council Chambers



THE CITY OF HIGHLAND FACEBOOK PAGE

The City of Highland has a new and improved Facebook page that we would like for you all to follow us on. This is where you will find important information regarding road closures and construction projects that may affect your travel



time, scheduled power outages, emergencies, events such as: Community Blood Drives, Highland Improvement Team projects, Compost Give-A-Way, Used Oil Filter Exchange & Recycling Events and much more. Please "Like" City of Highland - City Hall (https://www.facebook.com/cityofhighland.cityhall) as the official page.